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The SERVE Center at The University of North Carolina Greensboro is a university-based research, development, dissemination, evaluation, and technical assistance center. For more than 24 years, SERVE Center has worked to improve K-12 education by providing evidence-based resources and customized technical assistance to policymakers and practitioners.



The University of North Carolina Greensboro (UNCG) is one of the sixteen university campuses of The University of North Carolina. UNCG holds two classifications from the Carnegie Foundation for the Advancement of Teaching, as a "research university with high research activity" and for "community engagement" in curriculum, outreach, and partnerships.

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Overview

CISNC Introduction

In the 2014-2015 school year, Communities In Schools of North Carolina (CISNC) introduced a framework that aligns site and student metrics and interventions and supports to four areas that have been shown to have the greatest impact on student success: attendance, behavior, coursework, and parent involvement, or ABC+P. Both combined and individually, attendance, behavior, and coursework are among the best predictors of a student's academic success and on-time graduation. While collecting data around ABC+P is critically important to understanding the school and student, it is even more important to use the data to drive high impact intervention and support delivery to empower each student to reach their full potential. To this end, Communities In Schools of North Carolina has partnered with the SERVE Center at the University of North Carolina at Greensboro to design curricula specifically for CIS within the ABC+P framework to enhance student outcomes in school and success in life. This document is one of more than 50 modules developed to support local CIS staff and most importantly the students that are served. We encourage you to explore all of the modules available online at www.cisnc.org.

Using Evidenced-Based Strategies

There are a multitude of strategies that claim to address attendance, but there are few that actually do so for all students. We suggest that schools use an evidence-based, decision-making model to ensure that high quality information informs the decisions made.

The Institute of Education Sciences (IES) at the U.S. Department of Education defines evidence-based decision making as routinely seeking out the best available information on prior research and recent evaluation findings before adopting programs or practices that will demand extensive material or human resources (including both funding and teacher time) and/or affect significant numbers of students (Whitehurst, 2004).

Evidence-based practice means delivering interventions and supports to students (clients) in ways that integrate the best available evidence from data, research, and evaluation; professional wisdom gained from experience; and contextual knowledge of the particular classroom, school, district, or state that might impact the design or implementation.

This document is written to provide schools with attendance-related strategies based on the best evidence from prior research and recent evaluations in high schools. In the context of our review, we propose six strategies designed to help improve high school attendance:

- Monitoring Data strategy
- School-Family-Community Partnerships strategy
- Positive Behavior Interventions and Supports (PBIS) strategies (2)

- Character Education strategy
- Service-Learning strategy

This document will focus on one strategy for engaging families and communicating the importance of attendance for their child's academic success.

Problem/Rationale

Chronic absenteeism is one of the major problems faced by high school teachers and administrators. When students miss too many school days, it can negatively impact their academic achievement, be disruptive to classroom instruction as teachers have to shift attention to students who need to catch up with the rest of the class, as well as have a negative effect on the overall school climate. Students who do not attend school or will not attend school may be positively influenced by a stronger sense of engagement and belonging at school. Students who feel that adults in school care about them and value them may be more likely to attend school (Chang & Romero, 2008).

Promoting a school-wide culture and climate that encourages positive behaviors while reinforcing the school's expectations, including regular, on-time attendance, is one of the strategies that schools can use to influence student outcomes (Flannery, Sugai, & Anderson, 2009). By offering multiple opportunities for students to learn about, discuss, and enact positive social behaviors, schools have a unique opportunity to explain and reinforce the core values upon which academic success is based (U.S. Department of Education).

Parents have the greatest influence over their child and the greatest responsibility for their child, thus they are the key to ensuring that their child attends school regularly, on time, and well-prepared. Parents may not be aware of the detriment poor attendance is to their student's academic success in the short-term and long-term; therefore, schools need to reach out to parents to inform them and make them active partners in ensuring their child attends school regularly, on time, and well-prepared for learning.

Purpose

The purpose of this document is to provide one strategy for engaging families and communicating the importance of attendance for their child's academic success as well as to provide suggestions to school staff for reaching out to parents.

Schools will:

- Communicate with parents about the importance of attendance for students' school success.
- Communicate attendance policy to parents.

Parents will understand:

- Why attendance is important to their child's school success.
- How to establish routines to help their students arrive at school regularly and on-time.

Implementation Plan

Uses

School staff can use resources and presentation to plan a parent night to communicate benefits of good attendance and the school attendance policy.

Audiences

The primary audience for this document is school staff.

Activities

The primary activity is a presentation to parents to communicate the importance of attendance for student school success as well as the school attendance policy and tips for developing family routines to help students attend school regularly and on time.

Engaging parents of high school students is a challenge. Schools must look for new ways to reach out to parents. Schools might consider:

- Holding attendance discussions:
 - Before athletic events
 - Before dramatic or art gallery events
 - · At a family game night or fun night
 - As a topic at a parent coffee chat night
 - During parent/teacher conferences
 - Consider making conferences student-led conferences and have student include attendance record as part of discussion.
 - Hosting an Attendance Summit
 - Invite parents, administrators, teachers, counselors, legal experts, health service providers, and other service providers to discuss contextual issues that may contribute to absenteeism and identify potential solutions.
 - Posting school attendance policy on school website.
 - Establishing practices for contacting parents daily when students are absent.

Studies indicate that students have better attendance on service-learning days. Invite parents to participate in service-learning or other community service projects with their child as a way of engaging parents in school activities.

Materials/Equipment/Space

For parent presentation:

- Presentation slides
- Sending the Right Message about Attendance to Parents and Students (see Resource section)
- School Attendance Policy as parent handouts

Note: For presentations, check for access to computer, Smart board or data projector and screen, relevant power cords, and remote slide advancer.

Time

• Allow 20 minutes for the parent presentation and Q&A session.

Lesson Plan of Activity – *Parents – Our Key to Student Attendance*

Use the following sample lesson with parents.

A presentation slide deck is included in Appendix D.

Sample Lesson - Parents - Our Key to Student Attendance

Process Notes	Slide
• Welcome parents and thank them for their commitment to their child's education.	Title Slide
• Let parents know that you want to spend about 10 minutes talking about student attendance and how important it is to their child's academic	
success.	
• Let parents know that you will answer general questions at the end.	
Tell parents:	Slide #2
In several studies, good attendance has been shown to be a reliable predictor	
of:	
 Academic performance – students who have good attendance are more likely to perform better in school 	
 High school graduation – student who have good attendance are more likely to graduate from high school 	
 College Completion – students who have good attendance in high school are more likely to complete college 	
Tell parents:	Slide #3
The chart from one study can be simply interpreted as:	
• Fewer students with more than 10 absences per year in the 10 th grade	
Graduated from high school, or	
 Enrolled in post-secondary education. 	

- More students with more than 10 absences per year in the 10th grade dropped out of high school
- Additionally, studies show that students who have poor attendance are less likely to perform well in school academically

Act	ivity	Process Notes
Tel	I parents:	Slide #4
•	Chronic absenteeism is when a student misses 10% of the annual	
	required school day. 10% may not seem like a lot, but	
•	Expand on this by noting how many lessons can be missed in 18 days72	
	days	

Process Notes	Slide
Tell parents we know	Slide #5
Sometimes students cannot come to school because circumstances or	
obligations compel them to be somewhere else during the school day.	
Some students will not attend school because they are actively avoiding	
interactions or events in school or on the way to or from school.	
 Sometimes students just do not go to school, not because there is 	
something preventing them from attending or compelling them to stay	
away, but they decide not to attend, because they would prefer to be	
elsewhere, or just do not want to make the effort required to get to	
school.	
Share these examples for each of the slide bullets:	Slide #6
Set regular bedtimes.	
 Decide what to wear and pack backpack and lunches the night before. 	
Set alarm for wake-up time.	
• Establish regular morning routines.	
• Call on friends or family if something arises, e.g., need to leave for work	
before student catches the bus, or someone student can call if s/he	
misses the bus.	
Communicate who the parent should contact. Provide a handout with all	Slide #7
pertinent contact information.	
Tell parents that the school:	
 Cares about the well-being of all students as well as their academic 	
success and	
 Will work with parents to provide supports for students who 	
may be unable to attend school for extended periods of time.	
 Want to know about anxieties students may have about school 	
so that the school can address any issues that may be causing	
anxieties or provide supports to help reduce or eliminate	
anxieties.	
 Want to know immediately about any unsafe conditions so that 	
students do not experience harm.	
Add <u>key points</u> parents need to know about school attendance policy here	Slide #8
to this slide.	
Frame in a positive tone (rule are meant to help).	
Don't overwhelm parents by posting the full attendance policy here, but	
give them a copy of the full attendance policy to have on hand and to post	
at home.	
Include contact information for someone parents can call to talk to about their shill.	
their child	
Add image of school mascot to the slide. All and the standard formulation from the standard formulation for the standard for the standard formulation for the standard for the standard formulation for the standard for the standard for the standard formulation for the standard	Clida HO
Allow about 10 minutes for questions from parents.	Slide #9
Have staff on hand who can answer questions – principal, counselor, and to see a	
teachers.	
Don't become defensive about questions being asked.	
Don't get bogged down with student-specific issues, rather arrange to description of the specific issues, rather arrange to	
meet parent at the conclusion of the question period to answer his/her	
question.	
Be sure to thank parents for their participation and their commitment to	I

not only their child, but to the school community as well.	
End slide	Slide #11

Tier 2 Intervention and Support Examples

At the high school level, it is more difficult to find meaningful ways to involve parents, but it is not an impossible task.

Example #1: Leadership/Attendance Teams

One way to include parents in the attendance decision-making process is to include them as leadership team/attendance team members. For example, your school could develop and implement parent leadership training for those parents that want to become more involved in the school. The training could include showing parents how to navigate through the educational jargon, data monitoring, and overall school improvement.

Agronick, G., Clark, A., O'Donnell, L., and Steuve, A. (2009). Parent involvement strategies in urban middle and high schools in the Northeast and Islands Region (Issues and Answers Report, REL 2009–No. 069). Washington, DC: U.S. Department of Education, Institute of Education Sciences, National Center for Education Evaluation and Regional Assistance, Regional Educational Laboratory Northeast and Islands. Retrieved from http://ies.ed.gov/ncee/edlabs.

Example #2: Check and Connect

Another approach may be to intensively engage students in their school through various strategies such as checking in every day (as a form of building relationship with students and their families), monitoring attendance and other misbehaviors and working with parents on strategies they can use at home. A school-based monitor would be assigned and could help with the multi-approach efforts to improve student engagement.

Maynard, B. R., Kjellstrand, E. K., & Thompson, A. M. (2014). Effects of check and connect on attendance, behavior, and academics: A randomized effectiveness trial. *Research On Social Work Practice*, 24(3), 296-309.

Resources

The following resources are identified as part of the activity. Read through these resources carefully to become familiar with any concepts and instructions as they pertain to the content and activity.

National Network of Partnership Schools (Johns Hopkins University). www.csos.jhu.edu National PTA. www.pta.org

• Tips for Teachers on Family Engagement

Attendance Works – http://www.attendanceworks.org/

 Sending the Right Message about Attendance to Parents and Students. Retrieve from: http://www.attendanceworks.org/wordpress/wp-content/uploads/2013/04/messaging-attendance-to-families1.pdf

National Network for Partnership Schools @ Johns Hopkins University – http://www.csos.jhu.edu/p2000/

- Ellis Tech Coffee House and Family Game Night. Retrieve from: http://www.csos.jhu.edu/p2000/ppp/2014/pdf/PPP 2014 62.pdf
- Family Fun Fair. Retrieve from: http://www.csos.jhu.edu/p2000/ppp/2014/pdf/PPP 2014 63.pdf
- Student Ambassador Program. Retrieve from: http://www.csos.jhu.edu/p2000/ppp/2014/pdf/PPP 2014 55.pdf

The following optional resources will provide additional information and suggestions for enhancing activities related to attendance monitoring and using data for making decisions about strategies for reducing absenteeism.

Attendance Works – http://www.attendanceworks.org/

 Attendance Works is a national and state initiative that promotes tracking chronic absence data and partnerships between with families and community agencies to improve student and/or school attendance problems.

National Network for Partnership Schools @ Johns Hopkins University – http://www.csos.jhu.edu/p2000/

 NNPS invites schools, districts, states and organizations to join together and use research-based approaches to organize and sustain excellent programs for family and community involvement that will increase student success in school.

SEDL (American Institutes for Research) – http://www.sedl.org/

The SEDL National Center for Families and Community Connections with Schools -

http://www.sedl.org/connections/

The Center links people with research-based information and resources that they can use to effectively connect schools, families, and communities.

Measuring Success

Identifying outcomes and collecting data to measure the success of strategies can help the school track quality of implementation as well as the effectiveness of these strategies. Following are some suggestions that schools may find useful to begin measuring success.

Teachers

- o Engaged with parents as equal partners in their child's learning
- o Developed meaningful relationships with students' families
- Worked with families to overcome absenteeism challenges

Data sources

- o Survey data from teachers and parents
- o Informal conversations with teachers about parent relationships
- School contact logs

Parents

- o Developed relationships with school staff
- o Accessed school/district and community resources that meet family needs
- o Increased attendance at school events
- Increased contact with school

Data sources

- Survey data from teachers and parents
- o Attendance rates at school events
- School family contact logs

Students

- Attendance rates improve
- Data sources
 - Attendance data

Appendix A: Glossary

Following are some key terms used in the Attendance Curriculum Guides.

Average Daily Attendance (ADA) – is the presence of a student on days when school is in session. A student is counted as present only when he/she is actually at school, present at another activity sponsored by the school as part of the school's program, or personally supervised by a member of the staff. ADA is based on the sum of the number of days in attendance for all students divided by the number of days in the school month. No state allotments are based on ADA (Public Schools of North Carolina, 2014).

Average Daily Membership (ADM) – is the total number of school days within a given term – usually a school month or school year – that a student's name is on the current roll of a class, regardless of his/her being present or absent, is the "number of days of membership" for that student. Average Daily membership is a calculation using data from the Principal's Monthly Report. The calculation uses the number of days in the school month and the number of Non-violation (NVIO) Membership Days (Public Schools of North Carolina, 2014).

Chronic Absenteeism – "is typically based on the total number of days of school missed, including both excused and unexcused absences" (Balfanz and Byrnes, 2012).

Excessively Absent – defined in some locales as missing 20 days or more of school (Balfanz and Byrnes, 2012).

Expulsions – Students who are expelled are to be withdrawn from school (Public Schools of North Carolina, 2014).

Germs (pathogens): types of microbes that can cause disease.

Hand hygiene - a general term that applies to routine hand washing, antiseptic hand wash, antiseptic hand rub, or surgical hand antisepsis.

Hand sanitizer – alcohol-based: for alcohol- based hand sanitizers, the Food and Drug Administration (FDA) (5) recommends a concentration of 60% to 95% ethanol or isopropanol, the concentration range of greatest germicidal efficacy

Hand washing: the vigorous, brief rubbing together of all surfaces of lathered hands, followed by rinsing under a stream of water. Hand washing suspends microorganisms and mechanically removes them by rinsing with water. The fundamental principle of hand washing is removal, not killing.

Influenza: a viral infection that attacks your respiratory system — your nose, throat and lungs.

Lawful Absence – When satisfactory evidence of a lawful absence is provided to the appropriate school official, the absence should be coded as lawful (Public Schools of North Carolina, 2014).

Medically Fragile and Teacher-In-Treatment - The 1H absence code should only be used for students who have been identified as medically fragile or for students who are enrolled at one of the six Teacher-In-Treatment sites (Public Schools of North Carolina, 2014).

Microbes: tiny living organisms that may or may not cause disease.

School Refusal – refers to student absenteeism because of (short-term or long-term) emotional stressors related to school attendance (most common occurrence is in students aged 5, 6, 10, and 11) (American Family Physician).

Suspensions – The absence of a student which results from the suspension or expulsion of that student for misconduct may not be used for a compulsory attendance violation action (Public Schools of North Carolina, 2014).

Truancy – "typically defined as a certain number of or certain frequency of unexcused absences" (Balfanz and Byrnes, 2012).

Unlawful Absences – Students who are willfully absent from school without a lawful excuse are to be considered unlawfully absent (Public Schools of North Carolina, 2014).

Vaccine: A product that stimulates a person's immune system to produce immunity to a specific disease, protecting the person from that disease. Vaccines are usually administered through needle injections, but can also be administered by mouth or sprayed into the nose.

Vaccination: the act of introducing a vaccine into the body to produce immunity to a specific disease

Appendix B: References

Agronick, G., Clark, A., O'Donnell, L., and Steuve, A. (2009). Parent involvement strategies in urban middle and high schools in the Northeast and Islands Region (Issues and Answers Report, REL 2009–No. 069). Washington, DC: U.S. Department of Education, Institute of Education Sciences, National Center for Education Evaluation and Regional Assistance, Regional Educational Laboratory Northeast and Islands. Retrieved from http://ies.ed.gov/ncee/edlabs

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Appendix C: Research Alignment

Citation	Brief Summary of Strategy	Sample Size	Impact/Evidence of Effectiveness	Implementation
McNeal, R. B. Jr. (1999). Parental involvement as social capital: Differential effectiveness on science achievement, truancy, and dropping out. <i>Social Forces</i> , 78(1), 117-144	Parental involvement framed in terms of Parent-child discussion, involvement in PTOs, monitoring and educational support strategies	Created 2 samples from NELS:88 – (1) 11,401 cases to examine academic achievement and truancy; (2) 15,663 cases to examine parental involvement's effects on dropping out	Parent-child discussion, PTO and monitoring effective in decreasing truancy for whites only PTO effective for blacks; monitoring effective for Hispanics in reducing truancy	Secondary analysis study. No specifics on implementation.
Simon, B. S. (2001). Family involvement in high school: Predictors and effects. NASSP Bulletin, 85(627), 9-19.	Parental participation in school activities (such as attending functions with their teens) and parent networks.	Analysis of parent reports from NELS:88, which followed 8 th grade students through HS. Parents of 11,000 high school students and principals from more than 1,000 high schools participated in the study.	Improved student attendance. No statistical evidence provided.	Secondary data analysis. No specifics on implementation.

Best/Promising Practices

In lieu of evidence supporting the effectiveness of parental involvement strategies to improve attendance at the high school level, following are several promising school-family-community partnership practices identified in the literature.

Promising Practice	Source(s)	Comments/Limitations
Parent liaison contacts families that teachers have	Agronick (2009)	Secondary data analysis. No specifics on sample size,
been unable to reach, plans parent involvement		impact/effectiveness or implementation.
activities, makes home visits, and collaborates with		
other school committees and community resources.		
	Gordon et. al. (2013)	Described a mentoring intervention program incorporating parent liaisons as part of a "suite" of integrated strategies and services.
Parent Leadership Training Program	Agronick (2009)	Secondary data analysis. No specifics on sample size, impact/effectiveness or implementation.
	Henderson (2010)	Program profile presented. Program evaluation results are unpublished.

Agronick, G., Clark, A., O'Donnell, L., and Steuve, A. (2009). *Parent involvement strategies in urban middle and high schools in the Northeast and Islands Region* (Issues and Answers Report, REL 2009–No. 069). Washington, DC: U.S. Department of Education, Institute of Education Sciences, National Center for Education Evaluation and Regional Assistance, Regional Educational Laboratory Northeast and Islands. Retrieved from http://ies.ed.gov/ncee/edlabs.

Gordon, J., Downey, J., & Bangert, A. (2013). Effects of a school-based mentoring program on school behavior and measures of adolescent connectedness. *School Community Journal*, *23*(2), 227-250.

Henderson, A. (2010). Building local leadership for change: A national scan of parent leadership training programs. New York, NY: Annenberg Institute for School Reform at Brown University. Retrieved from:

http://annenberginstitute.org/sites/default/files/product/209/files/HendersonRpt.pdf

Appendix D: Parent Presentation Slides